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July 11, 2024

Michael Feraday
Executive Director and Chief Executive Officer
Ontario Massage Therapist Association (OMTA)**Re: Budget Auto Insurance Reforms – FSRA Reviews**

As you are aware, in its spring Budget, the Ontario Government requested FSRA to conduct reviews of the Professional Services Guideline and the Attendant Care Hourly Rate Guideline; the Health Service Provider Framework; and the Health Claims for Auto Insurance system.

Transparency and stakeholder engagement are important to FSRA. As part of our commitment to open and inclusive dialogue, we want to ensure we provide impacted stakeholders the opportunity to share their feedback with us. FSRA's planned approach to our auto insurance reform reviews includes preparing a consultation paper for each of the reviews and holding consultations. We are planning both targeted and public consultations, with consultations to begin by October 1, 2024.

Our commitment is to engage stakeholders on the issues raised by the three auto insurance reform reviews at the same time to better support our stakeholders' capacity to respond. We are considering past stakeholder feedback as part of our reviews but welcome any comments you want to share with us in advance of the consultations and/or during the consultation period.

We look forward to collaborating with you to advance these important initiatives.

Regards,

A handwritten signature in black ink, appearing to read "Glen Padassery", with a long horizontal line extending to the right.

Glen Padassery, Executive Vice President, Policy and Auto/Insurance Products

cc: Huston Loke, Executive Vice President, Market Conduct
Alex Kidd, Chair of the Board, OMTA